

Emergency Department Current State Challenges

137 Million

Emergency
Department visits
annually



Highest number of
visits made by
persons between
age

25-44



60-90 min

Average wait time
to see a provider

75%

of the time in the care area is
not spent interacting with
providers



Overcrowding and Diversity



as challenges for patient
flow and throughput



25%

of physician
time is
direct care

31%

of physician
time is spent
charting





Phrazer Enabled Emergency Department

The Solution

With Phrazer, all locations in your emergency department become active care zones. Patients are immediately and equally engaged with Phrazer and are providing or receiving relevant information for their care. Staff is simultaneously provided key information via Multi-Path Real-Time Messaging (MRM) and the EMR is populated accurately.



Phrazer Program

Phrazer offers any CITE engagement in any language including:

- Registration
- Triage
- Chief Complaint
- Informed Consents
- Pain Management
- Social, Past Medical, Family History
- Medication Reconciliation
- Patient Education
- Patient Experience Survey
- Competency Development (staff)

Benefits

The Phrazer System utilizes novel CITE Methodologies and patented features offering the following benefits:

- Equal Engagement and Civil Rights Coverage
- Fastest Speed to Treat
- Reduction of Charting Time
- Harmonized Patient Flow
- Platform for Innovation
- Secure EMR Connection
- Consolidation of Point Solutions
- Novel Revenue Pathways
- Operationalization of Previously Challenging Processes

**Harmonized
Patient, Staff and
System
Performance**